



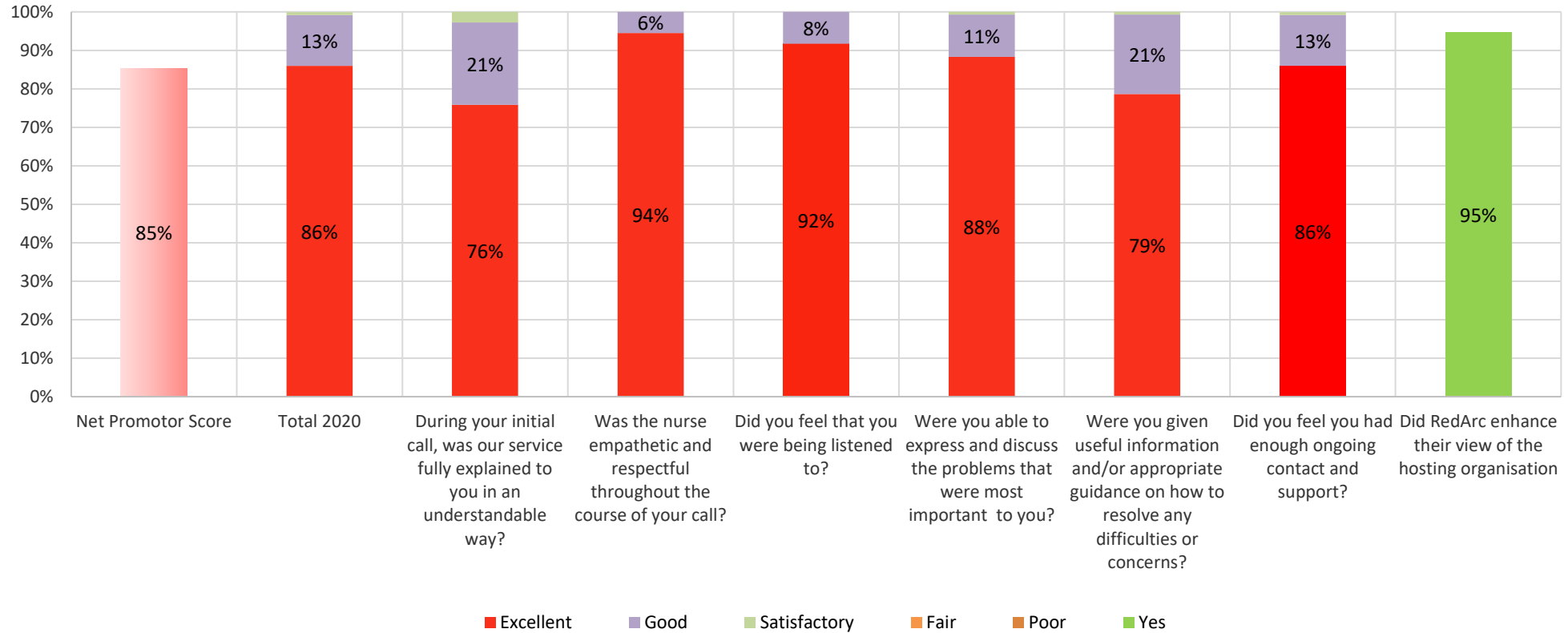
PATIENT SURVEY RESULTS 2021

We are delighted to share with you the overall results of our 2021 Patient Survey

- **99%** rated the overall service **Good/Excellent**.
- **85%** Net Promotor Score
- **95%** said RedArc enhanced their view of the hosting organisation.

With utilisation rates consistently over 85% this reinforces and demonstrates the real value that RedArc adds.

RedArc Patient Survey 2021



Number of respondents: 145

What patients valued most about the service

