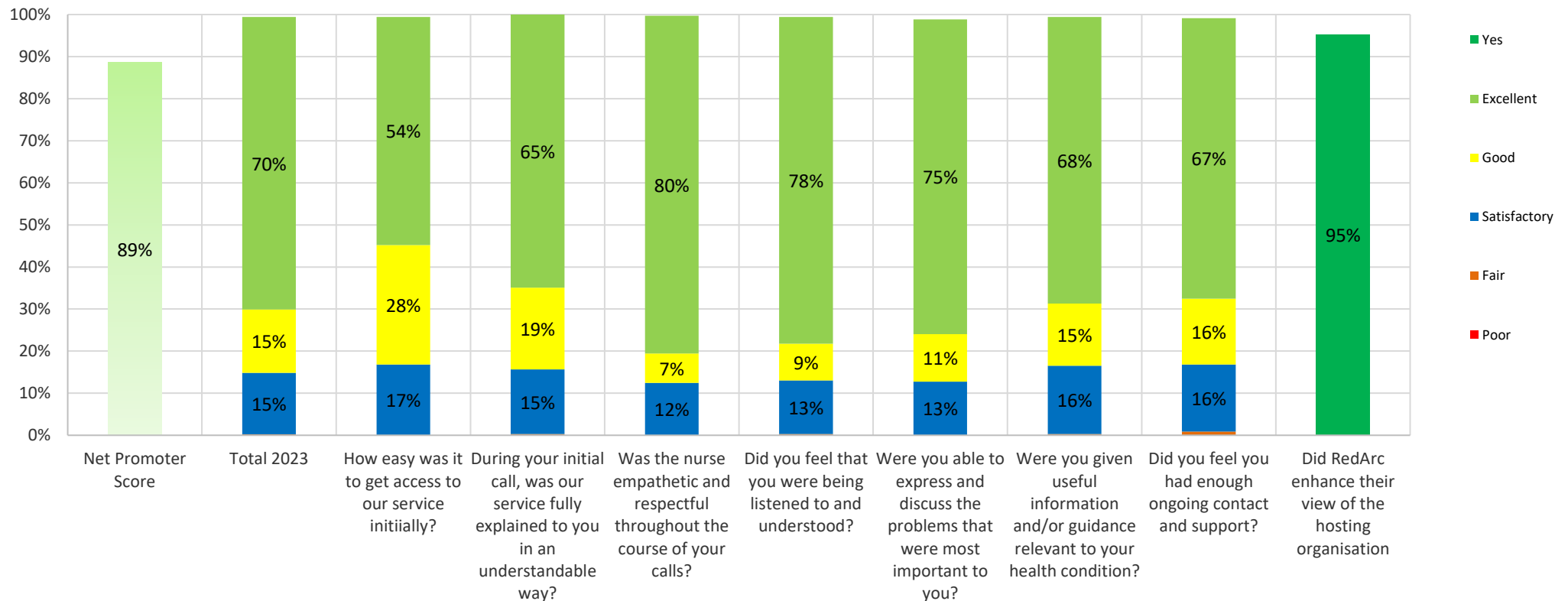


PATIENT SURVEY RESULTS 2023

We are delighted to share with you the overall results of our 2023 Patient Survey

- **89% Net Promoter Score**
- **85% rated the overall service Good/Excellent.**
- **95% said RedArc enhanced their view of the hosting organisation.**

RedArc Patient Survey 2023

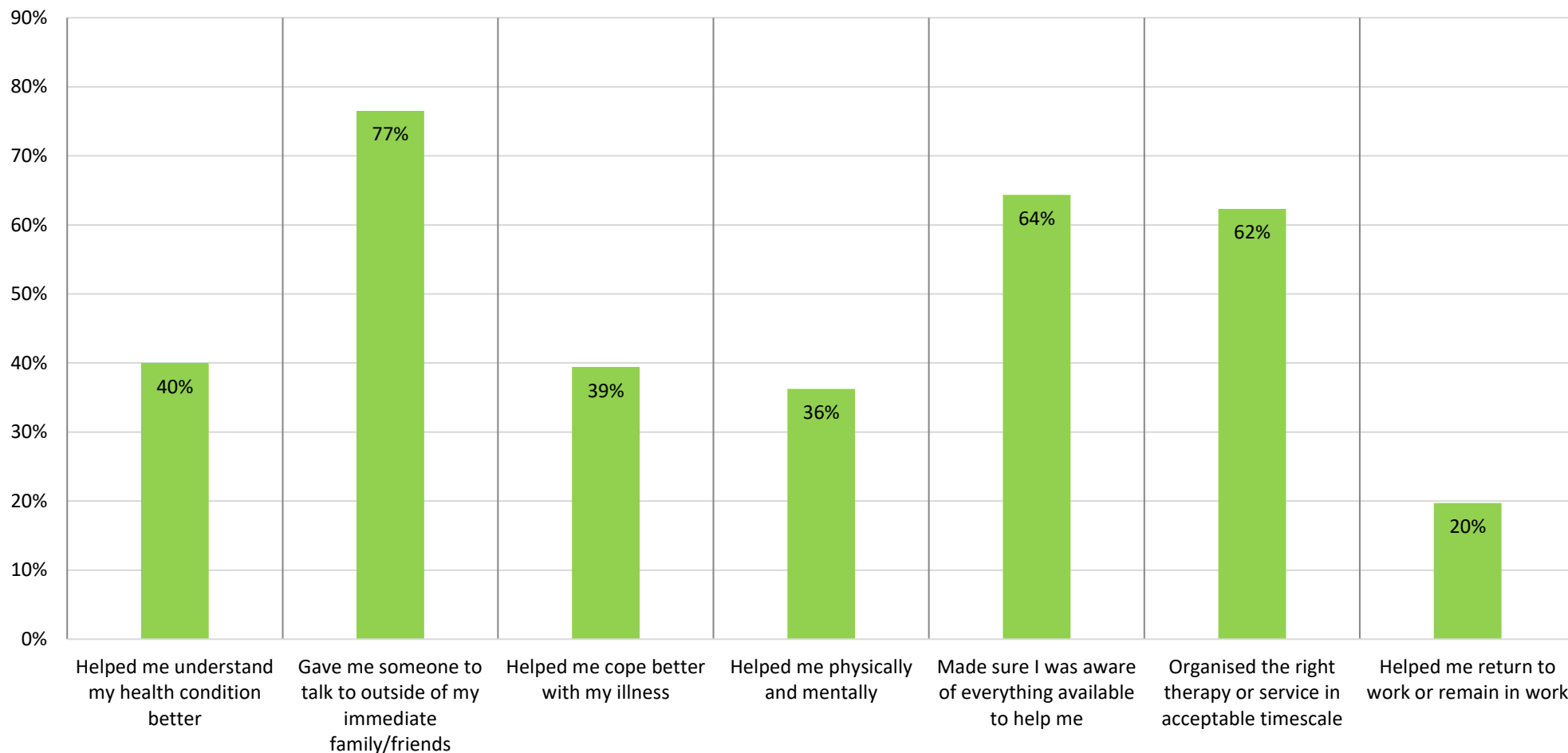


Number of respondents: 346 @ 31/12/2023, 26% response rate

PATIENT SURVEY RESULTS 2023

Benefit of service to patients

% of Responders



Number of respondents: 346 @ 31/12/2023, 26% response rate